



January 2024 Webinars

To register online, visit www.okoha.com/educationcalendar.

Survey Readiness

Jan. 9 – 10:00 a.m.-12:00 p.m.

Target Audience: CEO, CMO, CNO, compliance, ED, legal counsel, nurses, physicians, quality improvement, risk managers, safety

Speaker: Nancy Ruzicka, consultant on federal rules, regulations, and interpretative guidelines

Hospitals and health systems must always be prepared for a survey from CMS, the state survey agency, the Joint Commission, or DNV. These surveys can occur for a variety of reasons including recertification, validation of deemed hospitals, complaint and abuse investigations, EMTALA investigations, or self-reported events. Proper preparation can help hospitals avoid and minimize adverse findings during a governmental or accrediting organization survey. This webinar will help hospitals prepare and manage unannounced surveys.

Learning Objectives

- Describe what the hospital or health system should do upon notification of surveyors at the door.
- Discuss how to prepare front-line staff for surveyor questions and observations.
- Discuss methods of how to be your own watchdog.
- Review examples of how the hospital or health system can keep current on changes in regulations.

Patient Rights: Abuse, Restraints, and Seclusion

Jan. 30 – 10:00 a.m.-12:00 p.m.

Target Audience: CEO, CMO, CNO, behavior health and psychiatric staff, compliance, legal counsel, ED, nurse leaders, physicians, quality improvement, risk management, safety

Speaker: Nancy Ruzicka, consultant on federal rules, regulations, and interpretative guidelines

General acute hospitals and critical access hospitals must comply with CMS regulations protecting patient rights. According to CMS and accrediting organizations such as DNV and the Joint Commission, one of the most-cited condition-level deficiencies is patient rights and responsibilities. Within that condition, most noncompliance citations come from the regulations governing the provision of care in a safe environment, abuse, restraints, and seclusion.

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Learning Objectives

- Discuss CMS definitions of abuse, restraints, and seclusion.
- Describe abuse investigation requirements.
- Describe the documentation requirements for restraints and seclusion.
- Explain restraint death reporting requirements.

Cancellation Policy

The registration fee, less a \$60 service charge, is refundable if notice is received before 4:00 p.m. five (5) business days prior to the program. No refunds will be issued for cancellations received after 4:00 p.m. five business days prior to the program. The cancellation/refund policy applies to registrations that indicate payment is being mailed prior to the program. No refunds will be issued for those who do not comply with this policy and the full registration amount will be due and owed to OHA.

Substitutions and Transfers

Registrants unable to attend may designate an alternate. Report substitutions to Amanda Bowen at abowen@okoha.com or Shelly Bush at bush@okoha.com prior to the program. Transfers from one OHA educational program to another are not permitted.

Connecting to the Program

After you register for the program(s), you will receive a confirmation notice from OHA. Login instructions for online programs/webinars will be emailed 1-2 days prior to the program.

If you have not received a confirmation email 24 hours prior to the program, please email Amanda Bowen at abowen@okoha.com to confirm your registration has been received.



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To register online, visit www.okoha.com/educationcalendar.

Registration fee: \$200 per webinar for OHA members
\$400 per webinar for non-members

The registration fee is per hospital location. Multiple connections will be allowed.

To Register Online:

Visit www.okoha.com/educationcalendar and select the meeting title.

First-time online registrants may email mia@okoha.com to be assigned a user ID and password.

For fax or email registrations:

Complete the form below and return to OHA by fax at (405) 424-4507 or email abowen@okoha.com.

Check the box next to the webinar title to register:

- Jan. 9 - Survey Readiness (IA0109)
- Jan. 30 - Patient Rights: Abuse, Restraints and Seclusion (IA0130)

Please register one contact person who will forward access information to other participants.

Name of Contact Person _____

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